

FIELD SERVICES WORKER I, II

DEFINITION

Under general supervision, performs semi-skilled and manual labor associated with the construction, maintenance and/or repair of streets, sewers, and other public works; operates light and heavy equipment; and performs related duties as required.

DISTINGUISHING CHARACTERISTICS

Field Services Worker I- this is the entry level class of this series in which employees perform a variety of unskilled and routine tasks while learning the semi-skilled tasks associated with equipment operations; street maintenance, water distribution and sewers. Incumbents are generally hired at the Field Services Worker I level and promoted to the II level upon demonstrating competency and regularly performing the full range of duties within their work section. However, some positions may remain at the Field Service Worker I level because of the predominance of unskilled task or the narrow focus of responsibilities.

Field Services Worker II- This is the journey level class of the series in which employees specialize in such areas as street maintenance of refuse collection. Although employees specialize in the work of a particular work unity of Field Services, they regularly assist workers on other crews.

REPRESENTATIVE DUTIES

The duties listed below are examples of the work typically performed by employees in this class. An employee may not be assigned all duties listed and may be assigned duties which are not listed below.

1. Performs, individually or in a small crew, work in one or more of the following specialty areas; asphalt, drainage, lighting, refuse, water production/distribution, sewers, traffic signals, electrical/electronic work, and traffic signs and markings.
2. Operates and is responsible at worksites for equipment such as pick up, dump, and tower truck, backhoes, jackhammer, power and chain saws, refuse trucks, vactor, telemetry and/or street painting equipment; service and/or maintains equipment used.
3. Operates refuse collection and street sweeping equipment on a regular basis; follows assigned routes and makes trips to dumpsites as needed.
4. Installs and repairs water mains and service lines; repairs and replaces water meters; collects water samples; responds to customer service requests and complaints; maintains motors, pumps, air compressors, and chlorine pump stations.

5. Operates equipment to clean sewer lines and storm drains; operates camera to inspect sewer lines and monitor flow; maintains sewer lift station pumps; maintains storm drain ponds.
6. Provides training and guidance in areas of specialization to unskilled workers; performs heavy manual labor outside area of specialization as assigned; maintains simple records of work performed.
7. Lays asphalt and concrete; makes and/or installs road signs; paints roadways, participates in weed abatement; performs street repair and patching; cleans and clears roadsides, gutter, culverts and other drainage structures; assists with traffic counts;
8. Maintains traffic signals and street/parking lot lighting; cleans and repairs signals and controllers; installs electrical services and cables.
9. Provides temporary and vacation relief in similar occupational fields as necessary.

EMPLOYMENT STANDARDS

Education and/or Experience

Field Service Worker I- One year of experience in unskilled maintenance or construction work any combination of training and experience that provides the desired knowledge and abilities.

Field Service Worker II- One year of experience in the area of specialization (asphalt, sewer, water production, signs, markings, traffic signal maintenance and/or refuse) performing the full range of duties within the specialty or any combination of training and experience that provides the desired knowledge and abilities.

Knowledge of:

Both Classes- basic concepts of equipment maintenance and repair; basic equipment and materials used in general construction work; uses of basic hand and power tools; basic safety considerations of maintenance work.

Field Service Worker II- equipment operation, techniques and methods used in area of specialization.

Ability to:

Both Classes- use hand and power tools; establish and maintain cooperative working relationships; perform heavy manual labor; understand and follow verbal and written instructions; and work safely and efficiently.

Field Service Worker II- follows simple blueprints or sketches; operate public works maintenance and refuse/street sweeping equipment; troubleshoot equipment malfunctions; maintain simple records; and communicate effectively.

Special Requirements

Both Classes- Possession of or ability to obtain and maintain a valid California Driver's License.

Field Service Worker II- Possession of a valid California Driver's License Class B.

Certification in area(s) of specialization may be required.

Physical Demands

Strenuous physical work. Physical demands include frequent lifting of objects over 50 lbs., often combined with bending, twisting, working above ground or on irregular surfaces.

WORKING CONDITIONS

Continuous exposure to unpleasant elements such as dust, fumes and odors, hazardous materials, dampness, raw sewage, high noise levels and outside weather conditions. Travel throughout the area is required. Some positions may require use of self-contained breathing apparatus and entering confined spaces.

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